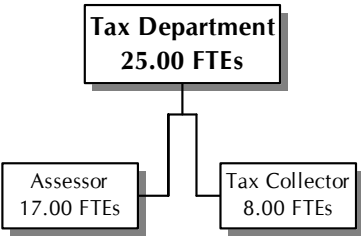


Catawba County Government



Tax Department

Tax Department					Summary
	2001/02 Actual	2002/03 Current	2003/04 Requested	2003/04 Approved	Percent Change
Revenue					
State	\$1,155,204	\$0	\$0	\$0	0%
Property Tax	55,148,227	56,491,111	57,933,409	63,132,132	12%
Charges & Fees	199,299	186,130	239,670	239,670	29%
Contribution to General Fund	(56,147,168)	(56,252,256)	(57,680,235)	(62,880,166)	12%
General Fund	896,184	901,120	997,423	995,114	10%
Total	\$1,251,746	\$1,326,105	\$1,490,267	\$1,486,750	12%
Expenses					
Personal Services	\$971,733	\$1,018,292	\$1,054,797	\$1,051,280	3%
Supplies & Operations	266,158	292,813	415,470	415,470	42%
Tax Refunds	13,855	15,000	20,000	20,000	33%
Total	\$1,251,746	\$1,326,105	\$1,490,267	\$1,486,750	12%
Employees					
Permanent	25.00	25.00	25.00	25.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	25.00	25.00	25.00	25.00	0%

Significant Changes:

The County continues to pursue unlisted businesses' personal property through a contract with TMA Auditing Services. Fifty percent (50%) of the tax discovered is paid for the auditing services and the balance is new revenue for the County and the cities/fire districts, which is accounted for in increased property taxes. The Auditing line has been increased \$120,000 over the current year due to more property being audited. This increase is offset with a new revenue line item has been added for \$60,000 for revenue that the cities will pay for their part of the auditing services.

Funds are included again to pay for lock box services provided by the County's central depository. Lockbox processing systems from banking institutions are used to handle tax payments mailed by citizens. Through a post office box, the bank opens, processes, and credits the payments to the County's account several times daily and sends the County a transmission report daily. This service has netted over \$150,000 in additional delinquent tax revenues and savings.

TAX ASSESSOR

Statement of Purpose

Ensure all real and personal property is listed annually to the owner of record as of January 1st of each year, and all licensed motor vehicles are billed by the fourth month following the renewal month, as mandated by the General Statutes of North Carolina.

Outcomes

1. Mail real and personal tax bills within fifteen days from the effective date the Board of County Commissioners set the tax rate.
2. Mail vehicle tax bills fifteen days prior to the first day of the month the tax bill is due.
3. Respond to all taxpayer inquiries within 24 hours.
4. Stay current with deeds received from the Register of Deeds in transferring real property to new owners.
5. Ensure the public Real Estate Assistance area maintains current information and exemplary customer service.
6. Maintain and manage budget with resources available.

Assessor

Organization: 130050

	2001/02 Actual	2002/03 Current	2003/04 Requested	2003/04 Approved	Percent Change
Revenue					
Charges & Fees	\$3,973	\$3,050	\$62,550	\$62,550	1951%
General Fund	896,184	901,120	997,423	995,114	10%
Total	\$900,157	\$904,170	\$1,059,973	\$1,057,664	17%
Expenses					
Personal Services	\$688,518	\$722,437	\$746,803	\$744,494	3%
Supplies & Operations	197,784	166,733	293,170	293,170	76%
Tax Refunds	13,855	15,000	20,000	20,000	33%
Total	\$900,157	\$904,170	\$1,059,973	\$1,057,664	17%
Employees					
Permanent	17.00	17.00	17.00	17.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	17.00	17.00	17.00	17.00	0%

Significant Changes:

TAX COLLECTOR

Statement of Purpose

To collect and account for all current, as well as delinquent, County and City Ad Valorem taxes charged to the Tax Collector; all County privilege licenses; issue all mobile home moving permits; collect all County street assessments; and collect all fees related to garnishment, attachment, levy, judgment, and returned checks as provided by North Carolina law.

Outcomes

1. To maintain a year-end tax collection rate within the top 5% of counties in North Carolina.
2. To reduce the prior ten (10) years delinquents by 20% as of July 1, 2003, to June 30, 2004.
3. To increase collections from privilege licenses by 5% from previous year.
4. To collect 95% of the 2003/04 Motor Vehicle tax.
5. To maintain exemplary customer service by responding to all taxpayer inquiries within 24 hours.
6. Maintain and manage budget with resources available.

Tax Collector

Organization: 130100

	2001/02 Actual	2002/03 Current	2003/04 Requested	2003/04 Approved	Percent Change
Revenue					
Property Tax	\$55,148,227	\$56,491,111	\$57,933,409	\$63,132,132	12%
State	1,155,204	0	0	0	0%
Charges & Fees	195,326	183,080	177,120	177,120	-3%
Cont. to General Fund	(56,147,168)	(56,252,256)	(57,680,235)	(62,880,166)	12%
Total	\$351,589	\$421,935	\$430,294	\$429,086	2%
Expenses					
Personal Services	\$283,215	\$295,855	\$307,994	\$306,786	4%
Supplies & Operations	68,374	126,080	122,300	122,300	-3%
Total	\$351,589	\$421,935	\$430,294	\$429,086	2%
Employees					
Permanent	8.00	8.00	8.00	8.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	8.00	8.00	8.00	8.00	0%

Significant Changes: